



## ***College of the Sequoias Student Success Resources***

### **Access and Ability Center**

The Access & Ability Center (AAC) provides eligible COS students with a variety of support services designed to maximize access to education. Students providing verification of qualifying conditions may be eligible for services such as extended testing time in a distraction-reduced setting, equipment loans (e.g. digital recorders), audio books/electronic text, enlarged print, learning assessments, sign language interpreters, and/or other services. Location: Visalia Campus, North Sequoia 10. Students can also visit the Hub in the Vocational Education building at the Hanford Campus or the Student Services Desk in Building A at the Tulare Campus to get started. For more information, please contact us at [aac@cos.edu](mailto:aac@cos.edu), (559) 730-3805, or visit us online at <https://www.cos.edu/aac>.

### **Admissions and Records**

Admissions and Records serves as a continuous resource for students throughout their academic experience which strives to provide outstanding service to students in the areas of admission, registration, graduation, transcripts, degree audit, and record maintenance. The Admissions and Records Unit is committed to maintaining high academic standards, promoting student success and creating opportunities for life-long learning, while respecting and appreciating diversity and inclusion. We strive to provide accurate, responsive and respectful services to the students, faculty, staff and administration, while upholding and maintaining the policies and procedures of the District. For more information, visit us at <https://www.cos.edu/en-us/admissions/getting-started> or Visalia Campus: (559)737-5471, (559)730-3729, Hanford Campus: (559) 583-2500, Tulare Campus: (559)688-3000.

### **California Mini-Corps Program**

The California Mini-Corps Program assists college students who have an interest in teaching and would like to dedicate their professional careers to helping migrant students who are enrolled in California's K-12 education system. Location: Visalia Campus, Alpine 2C. For more information please e-mail me at [rosalbam@cos.edu](mailto:rosalbam@cos.edu), call (559) 730-3958, or visit us online at <https://www.cos.edu/en-us/student-support/california-mini-corps>.

### **CalWORKs**

The CalWORKs program assists students who are currently receiving Temporary Assistance for Needy Families (TANF) for themselves and their children with coordinated services such as academic counseling, CalWORKs Work Study, child care and advocacy. Location: Visalia Campus, Sequoia 112. For more information please call (559) 730-3864, or visit us online at <https://www.cos.edu/en-us/student-support/calworks>.

### **Counseling Services**

The purpose of counseling is to help students succeed in their studies through self-evaluation, decision-making, careful planning and commitment. We offer online and phone counseling appointments for all three campus locations. Face-to-face counseling appointments will be available once COS is able to resume on-campus services. Location: Visalia Campus, Sequoia 103. For more information or to schedule an appointment please call (559) 730-3715, Hanford Campus (559) 583-2500, Tulare Campus (559) 688-3000, or visit us online at <https://www.cos.edu/en-us/student-support/counseling> to learn how to schedule a counseling appointment utilizing our online scheduling system.

## **COS District Police Department**

The COS District Police Department functions for the protection of students, staff and facilities. To speak with a police officer call 730-3999. Report suspicious activities anonymously by text (559) 715-2918, email (cos@tipnow.org) or download the smartphone app *TipNow*. **For emergencies call 911.** Student parking permits can be ordered online at [buymypermit.com/cos](http://buymypermit.com/cos) or one can be purchased at the cashier's office on all campuses. Daily parking permits can be obtained from the parking permit machines located in the parking lots or online through the *MobileNow* app. Location: Visalia Campus, Blue Oak 903 by parking lot 1. For more information please call (559) 730-3726, or visit us online at <https://www.cos.edu/en-us/student-support/police>. (Please note, permits are not required for the Fall 2020 semester).

**Extended Opportunity Programs and Services (EOPS)/Cooperative Agencies Resources for Education (CARE) /NextUp** Extended Opportunity Programs and Services (EOPS) recruits and successfully retains college students of educationally and socio-economically disadvantaged backgrounds throughout Kings and Tulare Counties. The Cooperative Agencies Resources for Education (CARE) Program serves EOPS students who are single parents and are transitioning from receiving Temporary Assistance for Needy Families (TANF) by supporting them to complete college-level courses or training programs. NextUp is a support program for current and former foster youth offered through EOPS. Location; south Sequoia 108, (559) 730-3818, or visit us online <https://www.cos.edu/en-us/student-support/eops>.

## **Financial Aid**

We are dedicated to helping prospective and current students and their families apply for and help determine eligibility for federal and state financial aid. These programs are administered in compliance with current local, state and federal regulations. Financial Aid Services are available at all three COS Campuses. Locations: Visalia Campus, Sequoia 105, (559) 730-3747, Hanford Campus, Vocational/Education building, (559) 583-2511, Tulare Campus, Building A, (559) 688-3013, or visit us online at <https://www.cos.edu/en-us/admissions/financial-aid>.

## **Giant Dream Center (GDC)**

The Giant Dream Center (GDC) is a program that provides a safe, caring place to new, continuing and returning undocumented students who self-identify as DACA, DREAMers or AB 540 status. Services are tailored to ensure student success in the areas of academic counseling, personal, social, and career mentoring. Location: Sycamore IM-109. For more information, call (559) 737-4853 or (559) 730-8455 (Español), or visit us online at [www.cos.edu/dream](http://www.cos.edu/dream).

## **Housing Services**

The Student Activities and Affairs office provides a Housing Bulletin Board to assist students in locating apartments, rooms or houses in the local area. Anyone interested in obtaining a rental or posting a rental listing should contact the Student Activities and Affairs office. For more information please call (559) 730-3736. **COS provides information for rentals only and does not provide housing or participate in the rental process.**

## **International Students**

College of the Sequoias welcomes International Students, and will assist with admissions, registration, F-1 Visas, transcripts, English proficiency, government agencies, and community resources. Location: Visalia, Sequoia Building, room 103. For more information contact (559)730-3970 or email [osirisd@cos.edu](mailto:osirisd@cos.edu).

## Language Center

The Language Center is dedicated to providing academic tools to help English and foreign language learners improve their speaking, grammar, listening, and reading skills. We can help you with grammar, punctuation, and sentence structure questions for your papers and assignments as well as academic support in your Spanish courses. We speak more than six languages! We are open Monday-Wednesday from 8:30am-8:30pm, Thursday 8:30am-5:00pm, and Friday from 8:30am-1pm. You can join our Virtual Language Center by clicking <https://cccconfer.zoom.us/j/2583110651> and using password: kern738 or by calling (669) 900-6833, keying in Meeting ID: 258 311 0651#, and then pressing # again. To learn more about our services, please visit us at <https://www.cos.edu/en-us/academics/language-communication/language-center>.

## Library/Learning Resource Center (LRC)

All Library/LRC services are now online with pick-ups done by appointment. [Librarians are available](#) via chat, Zoom, email, phone and text to assist students with: MyGiant password reset, navigating Canvas, locating textbooks, accessing eBooks and articles online for free, accessing email, using Office 365, research help, connecting to other COS departments & staff, and [Hotspot & Laptop checkout](#).

- Thousands of e-books and articles are available to students for free by using the [Academic Databases](#) page
- Request a hotspot and/or laptop using the [Hotspot & Laptop Checkout page](#) (request form on the top right)
- Utilize the [Ask a Librarian page](#) to contact Library/LRC staff
- Books can be mailed to the student's home or scheduled for pick-up using the request option in [One Search](#)
- Students may request to have up to two chapters scanned by filling out the Textbook Scanning Request Form on the [One Search](#) page. If available, students may also request to pick-up or have the textbook mailed to them at no cost.

## Math Tutorial Lab

The Math Lab is a math tutoring center run by instructional staff, faculty and student tutors. Study groups are welcome and students can receive free individual and small group tutoring in math courses up to Math 65. There are laptops available to check out for student use. No appointment necessary. Location: Visalia Campus, Lodgepole, (559) 730-3820, Tulare Campus, Building A upstairs, (559) 688-3090, Hanford Campus, Education E91, (559) 583-2571. Students can also call google phone number 559-429-5512 or visit us online at <https://www.cos.edu/en-us/library/math-lab>.

## MESA Program

The MESA Community College Program supports students to successfully transfer to four-year universities in Science, Technology, Engineering and Math (STEM) majors. This support is especially crucial to students who come from low-performing high schools. The MESA Community College Program is a partnership between MESA and the California Community Colleges Chancellor's Office. Location: Visalia Campus, John Muir 124. For more information please call (559) 737-6136, or visit us online at <https://www.cos.edu/mesa>.

## **New Student Orientation**

Orientation serves as a way to provide students with pertinent information about COS and what resources the Visalia, Tulare and Hanford campuses offer. Each campus typically offers a face-to-face Giant Days New Student Orientation during the first week of August. If students are unable to attend Giant Days or if Giant Days is cancelled due to a global pandemic, they can obtain this helpful information by accessing our Online Orientation located in their Banner Web account. Students are not required to participate in both Giant Days and Online Orientation – they can do one or the other. For more information, call (559) 730-3730 or email [welcomecenter@cos.edu](mailto:welcomecenter@cos.edu).

## **Puente Project**

The Puente Project is a national award-winning program that has helped tens of thousands of educationally disadvantaged students who enroll in four-year colleges and universities earn degrees and return to the community as leaders and mentors to future generations. Puente combines accelerated instruction, intensive academic counseling and mentoring by members of the community. Please see a counselor if you are interested in this program. Location: Visalia Campus, Tule 569A. For more information, call (559) 737-4850, or visit us online at <https://www.cos.edu/en-us/student-support/puente>.

## **Scholarship Program**

College of the Sequoias offers numerous Scholarship Awards each year to eligible student applicants. Eligibility information, applications and information may be obtained online via Banner Web, or visit the scholarship office. Location: Visalia Campus, north Sequoia 3. For more information, call (559) 730-3878, or visit us online at <https://www.cos.edu/en-us/administration/foundation/scholarships>.

## **Student Activities & Affairs**

Students can obtain the leadership skill certificate by enrolling in the following leadership courses; IS 210 leadership development, IS 211 student governance, IS 212 peer mentoring and leadership and IS 213 Student Senate development. Students enrolled in these courses are also part of the Student Senate. Location; Visalia campus, Giant Forest building. For more information, please call 559-730-3736 or visit us online at <https://www.cos.edu/en-us/student-life/activities-and-affairs>. Due to COVID-19, for Fall 2020, ID cards, Transit stickers and Hall lockers will not be processed. As for the student benefits sticker, students will still be provided the benefits, but will not actually receive a sticker.

## **Student Employment Office**

The purpose of the Student Employment/Work Study Office is to coordinate the on-campus job placement and various off-campus placements of students employed by COS in Federal and CalWORKs Work Study programs. Location: Visalia Campus, south Sequoia 105. For more information, call (559) 730-3856, or visit us online at <https://www.cos.edu/en-us/student-support/student-employment>.

## **Student Health Center**

All registered students are eligible for confidential health care services in the Student Health Center, most of which are supported by student health fees. Health services include nurse assessments, blood pressure measurement, glucose testing, vision and hearing screening, immunizations, communicable disease control, tuberculosis testing, over-the-counter medication, condoms, feminine hygiene products, reproductive and other health education. Psychological and mental health screening and counseling by mental health professionals is also available and provides different stages of service depending on the level of care the student requires. The Student Health Center also provides an emergency food pantry and snack stations and health education awareness events. Location: Visalia Campus, Giant Forest 8, (559) 730-3880, Tulare Campus, Building A, (559) 688-3060, Hanford Campus, next to the "Hub," (559) 583-2530, or visit us online at <https://www.cos.edu/en-us/student-life/health-services/>.

## **Student Success Program**

Student Success is a District-wide program that fosters a learning environment that provides all students with equitable resources needed to succeed in their academic endeavors. The goal is to ensure that all students are prepared with the necessary tools to follow and complete their educational goals to ensure successful graduation and/or transfer. For more information, call (559) 737-4853, or visit us online at <https://www.cos.edu/en-us/student-support/student-success>.

## **Transfer & Career Center**

The Transfer & Career Center provides a variety of strategies and resources that prepare students for their transfer and career goals; this includes a Career Technical Ed. (CTE) degree/certificate, an associate's degree and/or transfer to a baccalaureate level institution. We provide career exploration, transfer planning and counseling, along with job search and career readiness tools. Additionally, we can assist students in connecting with employers for potential internship and work experience opportunities. Locations: Hanford-E91 (234)759-7234 / Tulare-B109 (559) 688-3122 / Visalia-Giant Forest 204 (559) 737-6110 or visit us online at <https://www.cos.edu//transfercareer>.

## **TRiO/Upward Bound Math & Science TRiO/UBMS Program**

TRiO/UBMS is a pre-college enrichment program funded through a Federal TRiO Grant by the U.S. Department of Education. The program is designed to assist low income and/or potential first generation college students further their education beyond high school. The program provides an array of academic services to help generate the skills and motivation necessary for a successful college educational experience. Location: Visalia Campus, Alpine 2. For more information, call (559) 737-5400, or visit us online at <https://www.cos.edu/en-us/student-support/trio-ubms>.

## **Tutorial Center**

The Tutorial Center provides free small group tutoring, along with drop-in tutoring to any student who wants to improve his/her class performance. Location: Visalia Campus, Lodgepole: Tulare Campus, Library: Hanford Campus, Student Success Center. Make an online appointment by calling (559) 730-3820 for further information, or visit COS Tutor through MyGiant. View the Tutorial Center webpage here <https://www.cos.edu/en-us/library/tutorial-center>.

- Students needing printing can request a FREE/no cost and safe pick-up of printed documents by submitting the Remote Student Printing Request Form on the [Printing Services](#) website.

### **Veterans Resource Center**

The Veterans Resource Center (VRC) provides assistance to veterans, reservists and dependents of veterans. Services include counseling, certification of benefits, priority registration for veterans released within the last 15 years, a lending library, laptop lending, referrals to outside veterans service agencies and more. All veterans are urged to contact the VRC to take advantage of the services provided. Location: Visalia Campus, Sequoia 106. For more information, call (559) 730-3854, (559) 358-485, email at [vets@cos.edu](mailto:vets@cos.edu) or visit us online at <https://www.cos.edu/en-us/student-support/veterans>.

### **Welcome Center**

The Welcome Center provides services to help new students make a smooth transition into College of the Sequoias, helps continuing students locate resources, and services they may need while attending the college. Additionally, the Welcome Center can help with your questions regarding admissions, registration, financial aid and more. Location: Visalia Campus, South Sequoia 104, (559) 730-3730, (559) 343-6315, (559) 296-7887, (559) 422-6593, (559) 429-5813 Hanford Campus: The Hub, (559) 583-2500, Tulare Campus: Building A, (559) 688-3000. Or visit us online at <https://www.cos.edu/en-us/student-support/welcome-center>.

### **Writing Center**

The Writing Center offers one-on-one and online consultations from peer tutors for students in all majors, providing feedback and resources throughout the writing process—from pre-writing to final drafting. Students will also learn life-long writing strategies and techniques to help them on their educational journey. To visit the Writing Center in Visalia, Tulare, or Hanford go to [MyGiant](#) and click on COS Tutors. For more information, or to make an appointment, please call (559) 730-3820, or visit our website at [www.cos.edu/writingcenter](http://www.cos.edu/writingcenter).

### **Youth Empowerment Strategies for Success (YESS)**

**YESS** is a comprehensive and integrated program that unites community partners and academic leaders to empower foster youth to successfully transition into independent living. The **YESS** program provides services that focus on life skills training and academic performance with the objective of achieving self-sufficiency, college degree or certificate completion and employment. In addition to the independent living skills workshops, College of the Sequoias has a drop-In center for our college-going **YESS and Next Up** students. Services include access to a computer lab, along with free printing of school-related papers and documents, a lunchroom stocked with lots of food choices and so much more! Location: Visalia Campus, Sequoia 157, (559) 730-3717, or visit us online at <https://www.cos.edu/en-us/student-support/foster-care/youth-empowerment-strategies-for-success>.

**To learn more about Registration click on the Video Series below:**

<https://www.cos.edu/en-us/registration-video-series>

