

# STUDENT SUPPORT DIRECTORY

(in alphabetical order by department/program)



Email [questions@cos.edu](mailto:questions@cos.edu) for more contact information not listed below or search our office directory at <https://www.cos.edu/en-us/contact>.

Please Note: Zoom Rooms are open on various hours. For specific dates and hours, please contact the department or visit its website.

Name/Office	Phone	Email	Website
<b>ACCESS &amp; ABILITY CENTER (AAC)</b>			
Zoom Room: <a href="https://cccconfer.zoom.us/j/5088230254#success">https://cccconfer.zoom.us/j/5088230254#success</a>			
Access Services, Accommodations, & AAC Counseling	(559) 730-3805	<a href="mailto:aac@cos.edu">aac@cos.edu</a>	<a href="https://www.cos.edu/aac">https://www.cos.edu/aac</a>
ASL Interpreting Services	(559) 737-4890	<a href="mailto:catrinac@cos.edu">catrinac@cos.edu</a>	<a href="https://www.cos.edu/aac">https://www.cos.edu/aac</a>
High School Student interested in enrolling at COS – needing AAC	(559) 737-6220	<a href="mailto:kyleca@cos.edu">kyleca@cos.edu</a>	<a href="https://www.cos.edu/aac">https://www.cos.edu/aac</a>
Assistive Technology, Accessible Media, Audiobooks, etc.	(559) 730-3982	<a href="mailto:meganm@cos.edu">meganm@cos.edu</a>	<a href="https://www.cos.edu/aac">https://www.cos.edu/aac</a>
Testing Services (Visalia Campus)	(559) 730-3807	<a href="mailto:aactesting@cos.edu">aactesting@cos.edu</a>	<a href="https://www.cos.edu/aac">https://www.cos.edu/aac</a>
Testing Services (Tulare Center)	(559) 688-3000	<a href="mailto:theresar@cos.edu">theresar@cos.edu</a>	<a href="https://www.cos.edu/aac">https://www.cos.edu/aac</a>
Testing Services (Hanford HUB)	(559) 583-2515	<a href="mailto:cassondral@cos.edu">cassondral@cos.edu</a>	<a href="https://www.cos.edu/aac">https://www.cos.edu/aac</a>
<b>ADMISSIONS &amp; RECORDS (A&amp;R)</b>			
Enrollment Verifications or Time Conflicts	(559) 730-3727	<a href="mailto:admissions@cos.edu">admissions@cos.edu</a>	<a href="https://www.cos.edu/en-us/admissions/getting-started">https://www.cos.edu/en-us/admissions/getting-started</a>
Repeat Petitions	(559) 730-6105	<a href="mailto:ninag@cos.edu">ninag@cos.edu</a>	<a href="https://www.cos.edu/en-us/admissions/getting-started">https://www.cos.edu/en-us/admissions/getting-started</a>
Registration Inquiries	(559) 730-3762	<a href="mailto:reginat@cos.edu">reginat@cos.edu</a>	<a href="https://www.cos.edu/en-us/admissions/getting-started">https://www.cos.edu/en-us/admissions/getting-started</a>
External Credit Petition Inquiries	(559) 737-6129	<a href="mailto:justinek@cos.edu">justinek@cos.edu</a> <a href="mailto:yeel@cos.edu">yeel@cos.edu</a>	<a href="https://www.cos.edu/en-us/admissions/getting-started">https://www.cos.edu/en-us/admissions/getting-started</a>
General Admissions or Registration Inquiries	(559) 730-3727	<a href="mailto:admissions@cos.edu">admissions@cos.edu</a>	<a href="https://www.cos.edu/en-us/admissions/getting-started">https://www.cos.edu/en-us/admissions/getting-started</a>
Grade Inquiries	(559) 737-6217	<a href="mailto:veliar@cos.edu">veliar@cos.edu</a>	<a href="https://www.cos.edu/en-us/admissions/getting-started">https://www.cos.edu/en-us/admissions/getting-started</a>
Graduation or Certificate Inquiries	(559) 737-6261	<a href="mailto:marthaa@cos.edu">marthaa@cos.edu</a>	<a href="https://www.cos.edu/en-us/admissions/getting-started">https://www.cos.edu/en-us/admissions/getting-started</a>
Records or Transcript Inquiries	(559) 730-3727	<a href="mailto:records@cos.edu">records@cos.edu</a>	<a href="https://www.cos.edu/en-us/admissions/getting-started">https://www.cos.edu/en-us/admissions/getting-started</a>
Admissions Application	(559) 730-3727	<a href="mailto:admissions@cos.edu">admissions@cos.edu</a>	<a href="https://www.cos.edu/en-us/admissions/getting-started">https://www.cos.edu/en-us/admissions/getting-started</a>
Residency Inquiries	(559) 730-3773	<a href="mailto:laurame@cos.edu">laurame@cos.edu</a>	<a href="https://www.cos.edu/en-us/admissions/getting-started">https://www.cos.edu/en-us/admissions/getting-started</a>
Concurrent and Dual Enrollment Forms	(559) 730-3727	<a href="mailto:concurrentenrollment@cos.edu">concurrentenrollment@cos.edu</a>	<a href="https://www.cos.edu/en-us/admissions/getting-started">https://www.cos.edu/en-us/admissions/getting-started</a>
<b>ARTICULATION</b>			
Articulation and Transfer Officer	(559) 737-5443	<a href="mailto:mainouh@cos.edu">mainouh@cos.edu</a>	<a href="https://www.cos.edu/en-us/career/transfer-career-services/articulation">https://www.cos.edu/en-us/career/transfer-career-services/articulation</a>

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Name/Office	Phone	Email	Website
<b>BASIC NEEDS CENTER</b>			
Miriam Sallam Basic Needs Center Director	(559) 737-4842	<a href="mailto:miriams@cos.edu">miriams@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-life/health-services/basic-needs-hub">https://www.cos.edu/en-us/student-life/health-services/basic-needs-hub</a>
<b>BOOKSTORE</b>			
Book Orders, Rentals & Returns	(559) 730-3751	<a href="mailto:cos@bkstr.com">cos@bkstr.com</a>	<a href="https://www.cos.edu/en-us/bookstores">https://www.cos.edu/en-us/bookstores</a> Direct Sales: <a href="https://www.bkstr.com/cosstore/home">https://www.bkstr.com/cosstore/home</a>
<b>CALIFORNIA MINI-CORPS PROGRAM</b>			
Rosalba Marquez CA Mini-Corps College Coordinator	(559) 730-3958	<a href="mailto:rosalbam@cos.edu">rosalbam@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-support/california-mini-corps">https://www.cos.edu/en-us/student-support/california-mini-corps</a>
<b>CalWORKS</b>			
Danyell-Chavez Clerical Assistant	(559) 730-3864	<a href="mailto:danyellc@cos.edu">danyellc@cos.edu</a>	<a href="https://www.cos.edu/calworks">https://www.cos.edu/calworks</a>
Joseph Correia Case Manager Job Developer	(559) 737-6113	<a href="mailto:josephc@cos.edu">josephc@cos.edu</a>	<a href="https://www.cos.edu/calworks">https://www.cos.edu/calworks</a>
Sarah Todd CalWORKS Coordinator	(559) 730-3990	<a href="mailto:sarahl@cos.edu">sarahl@cos.edu</a>	<a href="https://www.cos.edu/calworks">https://www.cos.edu/calworks</a>
<b>CASHIER</b>			
Fees, Expenses, Refunds, Collections	(559) 730-3956	N/A	<a href="https://www.cos.edu/en-us/admissions/financial-aid/fees-expenses">https://www.cos.edu/en-us/admissions/financial-aid/fees-expenses</a>
<b>COUNSELING</b>			
Counseling Department	(559) 730-3715 (559) 730-3970	<a href="mailto:marthac@cos.edu">marthac@cos.edu</a> or <a href="mailto:osirisd@cos.edu">osirisd@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-support/counseling">https://www.cos.edu/en-us/student-support/counseling</a>
Online Counseling Scheduling Website	N/A	N/A	<a href="https://www.cos.edu/en-us/student-support/counseling/online-counseling-appointments">https://www.cos.edu/en-us/student-support/counseling/online-counseling-appointments</a>
<b>DUAL ENROLLMENT</b>			
Concurrent Enrolment and Dual Enrollment Forms	(559) 730-3727	<a href="mailto:admissions@cos.edu">admissions@cos.edu</a>	<a href="https://www.cos.edu/en-us/admissions/dual-enrollment">https://www.cos.edu/en-us/admissions/dual-enrollment</a>
Dual Enrollment Director	(559) 730-3879	<a href="mailto:chriss@cos.edu">chriss@cos.edu</a>	<a href="https://www.cos.edu/en-us/admissions/dual-enrollment">https://www.cos.edu/en-us/admissions/dual-enrollment</a>
<b>EOPS / CARE / NextUP</b>			
EOPS/CARE/NextUp	(559) 730-3818	<a href="mailto:eops@cos.edu">eops@cos.edu</a>	<a href="https://www.cos.edu/eops">https://www.cos.edu/eops</a>
<b>FINANCIAL AID</b>			
Hanford Financial Aid Office	(559) 583-2511	<a href="mailto:financialaid@cos.edu">financialaid@cos.edu</a>	<a href="https://www.cos.edu/en-us/admissions/financial-aid">https://www.cos.edu/en-us/admissions/financial-aid</a>
Tulare Financial Aid Office	(559) 688-3013	<a href="mailto:financialaid@cos.edu">financialaid@cos.edu</a>	<a href="https://www.cos.edu/en-us/admissions/financial-aid">https://www.cos.edu/en-us/admissions/financial-aid</a>
Visalia Financial Aid Office	(559) 730-3747	<a href="mailto:financialaid@cos.edu">financialaid@cos.edu</a>	<a href="https://www.cos.edu/en-us/admissions/financial-aid">https://www.cos.edu/en-us/admissions/financial-aid</a>
<b>FOSTER &amp; KINSHIP CARE EDUCATION PROGRAM - YESS/ILP</b>			

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Name/Office	Phone	Email	Website
Foster & Kinship Care Education	(559) 737-4842	<a href="mailto:miriams@cos.edu">miriams@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-support/foster-care">https://www.cos.edu/en-us/student-support/foster-care</a>
Youth Empowerment Strategies for Success (YESS) Office	(559) 737-4842	<a href="mailto:miriams@cos.edu">miriams@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-support/foster-care/youth-empowerment-strategies-for-success">https://www.cos.edu/en-us/student-support/foster-care/youth-empowerment-strategies-for-success</a>
Tulare County's Independent Living Program (ILP)	(559) 623-0300	<a href="mailto:miriams@cos.edu">miriams@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-support/foster-care/youth-empowerment-strategies-for-success">https://www.cos.edu/en-us/student-support/foster-care/youth-empowerment-strategies-for-success</a>
Hanford County's Independent Living Program (ILP)	(559) 852-2937	<a href="mailto:miriams@cos.edu">miriams@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-support/foster-care/youth-empowerment-strategies-for-success">https://www.cos.edu/en-us/student-support/foster-care/youth-empowerment-strategies-for-success</a>
<b>GIANT DREAM CENTER</b>			
Michelle Gilbert Director	(559) 737-6176	<a href="mailto:michellegi@cos.edu">michellegi@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-support/giant-dream-center">https://www.cos.edu/en-us/student-support/giant-dream-center</a>
<b>GIANT MARKETPLACE</b>			
Information on Food Pantry, Food Locators, Cal Fresh	(559) 730-3710	<a href="mailto:food.pantry@cos.edu">food.pantry@cos.edu</a> or <a href="mailto:markre@cos.edu">markre@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-life/health-services/nutritional-resources">https://www.cos.edu/en-us/student-life/health-services/nutritional-resources</a>
<b>HANFORD CENTER</b>			
Hanford Center Student Services	(559) 583-2500	<a href="mailto:hanford@cos.edu">hanford@cos.edu</a>	<a href="https://www.cos.edu/en-us/hanford-center/student-services">https://www.cos.edu/en-us/hanford-center/student-services</a>
<b>HBCU PATHWAYS</b>			
Curtis Allen HBCU Pathways Director	(559) 737-6206	<a href="mailto:curtisa@cos.edu">curtisa@cos.edu</a>	
<b>HEALTH CENTER</b>			
Health/Nursing Services	(559) 730-3880	N/A	<a href="https://www.cos.edu/en-us/student-life/health-services/">https://www.cos.edu/en-us/student-life/health-services/</a>
Mental Health/Psychological Services	(559) 730-3880	N/A	<a href="https://www.cos.edu/en-us/student-life/health-services/psychological-services">https://www.cos.edu/en-us/student-life/health-services/psychological-services</a>
<b>HOUSING INFORMATION</b>			
Information on Housing Resources	(559) 429-8192	N/A	<a href="https://www.211tularecounty.org/housing-index">https://www.211tularecounty.org/housing-index</a>
<b>INTERNATIONAL STUDENTS</b>			
Designated School Official for International Students	(559) 730-3970	<a href="mailto:osirisd@cos.edu">osirisd@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-support/counseling/international-students">https://www.cos.edu/en-us/student-support/counseling/international-students</a>
<b>LANGUAGE CENTER</b>			
ESL Enrollment & Assessment Services	(559) 730-3749	<a href="mailto:jennifere@cos.edu">jennifere@cos.edu</a>	<a href="https://www.cos.edu/en-us/academics/language-communication/language-center">https://www.cos.edu/en-us/academics/language-communication/language-center</a>
ESL Counseling	(559) 737-6294	<a href="mailto:dalilaca@cos.edu">dalilaca@cos.edu</a>	<a href="https://www.cos.edu/en-us/academics/language-communication/language-center">https://www.cos.edu/en-us/academics/language-communication/language-center</a>
ESL Workshops & Tutorial Services	(559) 737-5369	<a href="mailto:johnnyf@cos.edu">johnnyf@cos.edu</a> or <a href="mailto:languagecenter@cos.edu">languagecenter@cos.edu</a>	<a href="https://www.cos.edu/en-us/academics/language-communication/language-center">https://www.cos.edu/en-us/academics/language-communication/language-center</a>

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Name/Office	Phone	Email	Website
<b>LIBRARY / LEARNING RESOURCE CENTER (LRC)</b>			
Ask a Librarian	(559) 737-6179	<a href="mailto:library@cos.edu">library@cos.edu</a>	<a href="https://www.cos.edu/en-us/library/ask-a-librarian">https://www.cos.edu/en-us/library/ask-a-librarian</a>
Hotspot & Laptop Checkout	(559) 730-3825	<a href="mailto:library@cos.edu">library@cos.edu</a>	<a href="https://www.cos.edu/en-us/library/hotspots">https://www.cos.edu/en-us/library/hotspots</a>
Student Tech Support	(559) 730-3743	<a href="mailto:student.helpdesk@cos.edu">student.helpdesk@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-support/tech-support">https://www.cos.edu/en-us/student-support/tech-support</a>
<b>MATH LAB</b>			
Math Lab	(559) 583-2571	<a href="mailto:tylerj@cos.edu">tylerj@cos.edu</a>	<a href="https://www.cos.edu/en-us/library/math-lab">https://www.cos.edu/en-us/library/math-lab</a>
<b>MESA</b>			
Tess Hernandez MESA Academic Coach	(559) 737-6136	<a href="mailto:tessh@cos.edu">tessh@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-support/mesa">https://www.cos.edu/en-us/student-support/mesa</a>
<b>NEW STUDENT ORIENTATION</b>			
Roselia Rodriguez Online Orientation	(559) 737-6225	<a href="mailto:roseliar@cos.edu">roseliar@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-support/online-orientation">https://www.cos.edu/en-us/student-support/online-orientation</a>
<b>PARKING</b>			
Parking Information	(559) 730-3726	N/A	<a href="https://www.cos.edu/en-us/student-support/police/parking">https://www.cos.edu/en-us/student-support/police/parking</a>
<b>POLICE DEPARTMENT (COS DISTRICT)</b> For Emergencies Call 911			
Hanford Center Police	(559) 583-2599	N/A	<a href="https://www.cos.edu/en-us/Police/Pages/Police.aspx">https://www.cos.edu/en-us/Police/Pages/Police.aspx</a>
Tulare Center Police	(559) 688-3299	N/A	<a href="https://www.cos.edu/en-us/Police/Pages/Police.aspx">https://www.cos.edu/en-us/Police/Pages/Police.aspx</a>
Visalia Campus Police	(559) 730-3999	N/A	<a href="https://www.cos.edu/en-us/Police/Pages/Police.aspx">https://www.cos.edu/en-us/Police/Pages/Police.aspx</a>
<b>PUENTE PROGRAM</b>			
PUENTE Center	(559) 737-4815	<a href="mailto:ambara@cos.edu">ambara@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-support/puente">https://www.cos.edu/en-us/student-support/puente</a>
<b>SCHOLARSHIP PROGRAM</b>			
Scholarship Office	(559) 730-3878	<a href="mailto:peightonsi@cos.edu">peightonsi@cos.edu</a>	<a href="https://www.cos.edu/en-us/administration/foundation/scholarships">https://www.cos.edu/en-us/administration/foundation/scholarships</a>
<b>STUDENT ACTIVITIES &amp; AFFAIRS</b>			
Student Activities & Affairs Office (Student IDs, Bus Passes, Graduation, Clubs & Organizations)	(559) 730-3736	<a href="mailto:adrieana@cos.edu">adrieana@cos.edu</a> or <a href="mailto:williamh@cos.edu">williamh@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-life/activities-and-affairs">https://www.cos.edu/en-us/student-life/activities-and-affairs</a>
<b>STUDENT EMPLOYMENT OFFICE</b>			
Student Employment / Work Study Office	(559) 730-3856	<a href="mailto:lucask@cos.edu">lucask@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-support/student-employment">https://www.cos.edu/en-us/student-support/student-employment</a>
<b>STUDENT SUCCESS CENTER</b>			

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Name/Office	Phone	Email	Website
Hanford Student Success Center	(559) 583-2532	<a href="mailto:ernestl@cos.edu">ernestl@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-support/student-success">https://www.cos.edu/en-us/student-support/student-success</a>
Tulare Student Success Center	(559) 688-3147	<a href="mailto:scottr@cos.edu">scottr@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-support/student-success">https://www.cos.edu/en-us/student-support/student-success</a>
Visalia Student Success Center	(559) 737-4853	<a href="mailto:charlenes@cos.edu">charlenes@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-support/student-success">https://www.cos.edu/en-us/student-support/student-success</a>
<b>TECH SUPPORT</b>			
Student Tech Support	(559) 730-3743	<a href="mailto:student.helpdesk@cos.edu">student.helpdesk@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-support/tech-support">https://www.cos.edu/en-us/student-support/tech-support</a>
<b>TRANSFER &amp; CAREER CENTER</b>			
Transfer & Career Services	(559) 737-6110	<a href="mailto:transfercareer@cos.edu">transfercareer@cos.edu</a>	<a href="https://www.cos.edu/transfercareer">https://www.cos.edu/transfercareer</a>
<b>TRiO PROGRAM</b>			
TRiO UBMS	(559) 737-5401	<a href="mailto:catheriney@cos.edu">catheriney@cos.edu</a>	<a href="https://www.cos.edu/en-us/trio">https://www.cos.edu/en-us/trio</a>
<b>TULARE CENTER</b>			
Tulare Center Student Services	(559) 688-3000	<a href="mailto:tulare@cos.edu">tulare@cos.edu</a>	<a href="http://www.cos.edu/tulare">www.cos.edu/tulare</a>
<b>TUTORIAL SERVICES</b>			
Tutorial Center	(559) 737-6211	<a href="mailto:jamesal@cos.edu">jamesal@cos.edu</a>	<a href="https://www.cos.edu/en-us/library/tutorial-center">https://www.cos.edu/en-us/library/tutorial-center</a>
ESL Services	(559) 730-3749	<a href="mailto:jennifere@cos.edu">jennifere@cos.edu</a>	<a href="https://www.cos.edu/en-us/academics/language-communication/language-center">https://www.cos.edu/en-us/academics/language-communication/language-center</a>
Language Center	(559) 737-5369	<a href="mailto:johnnyf@cos.edu">johnnyf@cos.edu</a> or <a href="mailto:languagecenter@cos.edu">languagecenter@cos.edu</a>	<a href="https://www.cos.edu/en-us/academics/language-communication/language-center">https://www.cos.edu/en-us/academics/language-communication/language-center</a>
Math Lab	(559) 583-2571	<a href="mailto:tylerj@cos.edu">tylerj@cos.edu</a>	<a href="https://www.cos.edu/en-us/library/math-lab">https://www.cos.edu/en-us/library/math-lab</a>
Net Tutor	(559) 730-3820	<a href="mailto:jamesal@cos.edu">jamesal@cos.edu</a>	<a href="https://www.cos.edu/en-us/library/online-tutoring">https://www.cos.edu/en-us/library/online-tutoring</a>
Writing Center	(559) 730-3903	<a href="mailto:davidhar@cos.edu">davidhar@cos.edu</a>	<a href="https://www.cos.edu/en-us/library/writing-center">https://www.cos.edu/en-us/library/writing-center</a>
<b>VETERANS RESOURCE CENTER</b>			
Veterans Resource Center	(559) 730-3854	<a href="mailto:vets@cos.edu">vets@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-support/veterans">https://www.cos.edu/en-us/student-support/veterans</a>
School Certifying Official	(559) 737-6248	<a href="mailto:ashleym@cos.edu">ashleym@cos.edu</a>	N/A
GI Bill Education Line	1-(888)-442-4551	N/A	N/A
GI Bill Enrollment Verification (Ch 30 & Ch 1606)	1-(877)-823-2378	N/A	<a href="https://www.gibill.va.gov/wave/vba/">https://www.gibill.va.gov/wave/vba/</a>
<b>WELCOME CENTER</b>			
Visalia Welcome Center	(559) 730-3730	<a href="mailto:welcomecenter@cos.edu">welcomecenter@cos.edu</a>	<a href="https://www.cos.edu/en-us/student-support/welcome-center">https://www.cos.edu/en-us/student-support/welcome-center</a>
Hanford Hub	(559) 583-2512	<a href="mailto:hanford@cos.edu">hanford@cos.edu</a>	<a href="https://www.cos.edu/en-us/hanford">https://www.cos.edu/en-us/hanford</a>

# STUDENT SUPPORT DIRECTORY

(in alphabetical order by department/program)



Email [questions@cos.edu](mailto:questions@cos.edu) for more contact information not listed below or search our office directory at <https://www.cos.edu/en-us/contact>.

Please Note: Zoom Rooms are open on various hours. For specific dates and hours, please contact the department or visit its website.

Name/Office	Phone	Email	Website
Tulare Student Services	(559) 688-3000	<a href="mailto:tulare@cos.edu">tulare@cos.edu</a>	<a href="https://www.cos.edu/en-us/tulare-center/student-services">https://www.cos.edu/en-us/tulare-center/student-services</a>
<b>WORK EXPERIENCE / INTERNSHIP PROGRAM</b>			
Work Experience / Internship Program	(559) 730-3742	<a href="mailto:workexperience@cos.edu">workexperience@cos.edu</a>	<a href="http://www.cos.edu/en-us/career/work-experience">www.cos.edu/en-us/career/work-experience</a>
<b>WRITING CENTER</b>			
Writing Center	(559) 730-3903	<a href="mailto:davidhar@cos.edu">davidhar@cos.edu</a>	<a href="https://www.cos.edu/en-us/library/writing-center">https://www.cos.edu/en-us/library/writing-center</a>