

Complaint Process

COMPLAINTS AGAINST MEMBER INSTITUTIONS

Those who desire to file a formal complaint to the Commission about one of its member institutions should become familiar with the requirements for doing so prior to contacting the Commission. Following is the **Commission's Policy on Complaints Against Member Institutions** which will explain the issues the Commission can address through its complaint process and the procedures for filing a complaint.

Should your complaint fall outside of the scope of our policy, other agencies may be able to assist you:

- The California Community College Chancellor's Office offers a **complaint process** for those with concerns about California public community colleges.
- Complainants can get more information about the University of Hawai'i Community College System complaint process on their **Policies and Procedures webpage**.
- For complaints about California private two-year institutions, individuals can use the **Complaint Form** from the Bureau for Private Postsecondary Education.

- For compliance concerns about licensed programs, please consult the institution's online program information page for that discipline for information on programmatic accreditors.

POLICY ON COMPLAINTS AGAINST MEMBER
INSTITUTIONS

COMPLAINT FORM

COMPLAINTS AGAINST THE ACCJC

Individuals who wish to file a formal complaint to the Commission about the ACCJC should become familiar with the requirements for doing so prior to contacting the Commission. Following is the Commission's Policy on Complaints Against the ACCJC which explains the issues the Commission can address through its complaint process and the procedures for filing a complaint.

POLICY ON COMPLAINTS AGAINST THE ACCJC

COMPLAINT FORM

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