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Student Support Services Survey- 2023 by College of the Sequoias









Welcome to the dashboard for the Student Support Services Survey (Mother Lode Survey). The Mother Lode survey provides students with an opportunity to reflect on their experiences at COS, including their awareness of and satisfaction with COS programs, resources, and services. Student feedback, suggestions, and concerns inform COS' ongoing improvement efforts. The fourth administration of the Mother Lode Survey was during the Spring 2021 semester, and the fifth administration of the survey was during the Spring 2023 semester.

This dashboard provides response data for all likert-scale questions asked in the survey. To use the survey, locate your respective unit tab across the top. Some tabs have the option to toggle between questions. So, please check the dropdown options to see all available data. By default, the dashboard illustrates the District totals for the 2023 administration. You may also view data for the 2021 administration or select "All" for the 2021 and 2023 administrations combined. To navigate to a specific campus or student demographic, simply select the filters on the top or right hand side of the page. The filters are designed to allow for comparisons rather than filter for a specific group. For example, if one wanted to view the results for part-time and full-time students, simple select the "Unit load" option in the filter. An asterisk (*) indicates that the item was only asked in one of the survey administrations.

Please be aware that student outcomes are only reported in the aggregate so that the privacy of students is protected. Disclosure of personally identifiable information to unauthorized parties violates the Family Education Rights & Privacy Act (FERPA). It is expected that employees/administrators exercise the privilege of using such data/information with care and integrity, and protect the confidentiality and privacy of individuals. Please use this information only for its intended purpose and handle it in a professional and careful manner as required by the District's General Ethical Standards (COS AP 3050).

Details



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