**General Information**

**Q:** What is your address and business hours?  
**A:** College of the Sequoias is located at 915 S. Mooney Blvd. Visalia, CA 93277 (Admissions Office: Sequoia Building, Room 107). We are open Monday through Friday from 7:45am to 4:30pm.

**Q:** When does the new semester begin? When is winter break and spring break?  
**A:** Please view the Academic Calendar.

**Q:** How do I change my name or major?  
**A:** To change your name or major you will need to complete the "AR Demographic Change Form". Please note, to change your name you must bring your social security card and one form of photo identification card.

**Q:** How do I change my address?  
**A:** To update personal information such as address or telephone you must Login into BannerWeb and click on "Personal Info" and then click on “Update Address and Phone.”

**Q:** Where is your child care center?  
**A:** The Child Development Center is open Monday through Friday and located at 2800 W. Walnut, Visalia. The COS Child Development Program serves children between the ages of 2 to 5. A state Preschool Program is also available to income eligible families with children between the ages of 3 to 5. More information can be obtained by calling (559) 730-3918.

**Q:** How do I get a parking permit?  
**A:** Daily Permits can be purchased at the parking machines located at the entrance to all parking lots. These daily permits are $2 per day and must be placed on the driver’s side dashboard, inside your car. Semester Permits can be purchased online for $25. Affix decal to interior of front windshield in the lower left corner. Students can call COS Campus Police at 730-3999 for permit order status.

**Q:** Where do I pick up my diploma or certificate?  
**A:** Students can go to the Admissions and Records Office located at the Sequoia Building, Room 107. Photo identification is required to pick up diploma or certificate.

**Q:** Where do I get my ASB card?  
**A:** Students can obtain a photo identification card in the Student Activities and Affairs Office. The first ID card is free. A $5.00 replacement fee will be charged if a student needs to replace the first card. In order to obtain your ID card, you will need to show a photo ID and know your banner number.