STEM Training Resource Center delivers Training and Consulting solutions at your site or ours. Training can be customized to fit the needs of your organization in areas such as:

**Maintenance & Manufacturing**
- Basic Industrial Electricity
- Industrial Motor Controls
- PLC for Industrial Maintenance
- Certified Production Technician (MSSC certified)
- Vocational ESL for manufacturing

**Quality Systems & Continuous Improvement**
- ISO 9001 Standard
- Internal Auditor
- Statistical Process Control (SPC)
- Lean

**Soft Skills & Leadership**
- Supervisory Management Academy
- Frontline Supervisory Academy
- Customer Service Academy
- Leadership Academy

**Computer Software Skills**
- Microsoft Excel
- Microsoft PowerPoint
- Microsoft Word
- Microsoft Outlook

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**Customized Welding Training**

Employees from Waterman Industries and Ingram Equipment Co, Inc recently benefited from customized Shielded Metal Arc Welding (SMAW) and Gas Metal Arc Welding (GMAW) training. The training was provided by our highly experienced instructor Randy Emery at the state of art COS Tulare College Center welding shop.

The employee’s participated in welding lab practices using the SMAW and GMAW in the flat, horizontal and vertical positions. The participants completed this training with an improved understanding of the SMAW and GMAW and the ability to apply both welding processes efficiently.

To learn about our training contact Jorge Zegarra at jorgez@cos.edu or 559-688-3130.

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“I was very satisfied with every bit of knowledge the Instructor was willing to share”
- Welding student

“This program is exactly what needs to be done to rebuild our economy”
- Randy Emery, Instructor

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www.cos.edu/TrainingCenter  559-688-3130
Frontline Supervisory Academy

The COS Frontline Supervisory Academy is taught for those Supervisors in the Manufacturing and Production industries. This training is grounded in the philosophy that leadership can be taught if individuals are willing to learn. Topical areas may include:

- ABC’s of Supervising
- Interpersonal Awareness
- Organizational Communication
- Conflict Management/Dealing with Difficult People
- Motivation & Team Work
- Organization Skills & Planning
- Project Management
- Delegation

“(I learned) different techniques of handling personalities, coaching, conflict, problem solving, and change”.

– Stephanie Trujillo, Frontline Academy Attendee

Supervisory Management Academy

The COS Supervisory Management Academy can be customized to accommodate prospective or first-time supervisors as well as those that have been in a supervisory role for an extended period of time. Topical areas may include:

- Human Relations Skills
- Communication
- Conflict
- Coaching
- Motivation & Team Work
- Delegation & Managing Change
- Problem Solving
- Generational Diversity
- Time & Lean Management

“(There was) real life work-related experience. All subjects were important. Conflict (was important) because we deal with it on a daily basis”.

– Donald Dorsey, Frontline Academy Attendee

“(I liked) collaboration with other City departments. Understanding the same issues are happening in many departments”

- Christine Chavez, Supervisory Academy Attendee, City of Visalia