Student Technology Survey

Student feedback is an important part of the planning and assessment process here at the College of the Sequoias.

This survey provides students the opportunity to reflect on their needs and satisfaction with Technology Services here at College of the Sequoias. Please answer the questions as honestly and fairly as you can.

Your answers are anonymous. The results will be tabulated by the COS Office of Planning and Research, and provided to the Technology Committee in aggregate form, so that the privacy of the respondent is protected. The Office of Computer Services will use the aggregated results to improve the program.

1) Which best describes your status as a student?

- Full-time (12 units or more)
- Part-time (11 units or less)

2) Where are most of your classes?

- Visalia Campus
- Tulare Campus
- Hanford Campus
- Online

Technology Use

3) How important is it to use your personally owned laptop to access COS school work?

- Extremely Important
- Somewhat Important
- No Opinion
- Not Important
- Do not own a laptop
- Other (please specify)

If you selected other, please specify ____________________________________________________________

4) How important is it to use your personally owned tablet to access COS school work?

- Extremely Important
- Somewhat Important
- No Opinion
- Not Important
5) How important is it to use your personally owned smart phone to access COS school work?

- Extremely Important
- Somewhat Important
- No Opinion
- Not Important
- Do not own a smart phone
- Other (please specify)

If you selected other, please specify
________________________________________________________________________

6) If there was a smartphone app to access schedules, registration, grades etc. would you use it?

- Yes
- No
- Other (please specify)

If you selected other, please specify
________________________________________________________________________
Communications Technology

7) How frequently do you use the College’s web site (cos.edu)?

- Daily
- At least once a week
- At least once a month
- At least once a semester
- Less than once a semester
- Other (please specify)

If you selected other, please specify
______________________________________________________

8) Indicate your level of satisfaction with the College’s web site.

- Very Satisfied
- Somewhat Satisfied
- Not Satisfied
- Other (please specify)

If you selected other, please specify
______________________________________________________

9) Indicate the ease of navigation of cos.edu.

- Very Easy
- Somewhat Easy
- Not Easy
- Other (please specify)

If you selected other, please specify
______________________________________________________

10) What do you access when using cos.edu? (Select all that apply)

- Class Search
- Directory
- Financial Aid Information
- Admissions and Records (Transcripts etc.)
- Other (please specify)

If you selected other, please specify
______________________________________________________
11) How frequently do you use the College email system (Windows Live)?

- Daily
- At least once a week
- At least once a month
- At least once a semester
- Less than once a semester
- Other (please specify)

If you selected other, please specify

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12) Indicate your level of satisfaction with the College email system:

- Very Satisfied
- Somewhat Satisfied
- Not Satisfied
- Other (please specify)

If you selected other, please specify

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13) Do you use an alternative to the College email system for work related correspondence?

- Yes
- No

14) How often do you use the email system to contact your instructors?

- Daily
- At least once a week
- At least once a month
- At least once a semester
- Less than once a semester
- Other (please specify)

If you selected other, please specify

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15) How often do your instructors contact you via the email system?

- Daily
- At least once a week
- At least once a month
- At least once a semester
- Less than once a semester
- Other (please specify)
Campus Network

16) How satisfied are you with the performance of the campus network when accessing campus online resources?

- Very Satisfied
- Somewhat Satisfied
- Not Satisfied
- Other (please specify)

If you selected other, please specify __________________________

17) How satisfied are you with the performance of the network when accessing Internet resources?

- Very Satisfied
- Somewhat Satisfied
- Not Satisfied
- Other (please specify)

If you selected other, please specify __________________________

18) How important is wireless access on campus?

- Extremely Important
- Somewhat Important
- No Opinion
- Not Important

19) In what ways will a campus-wide wireless network benefit you?

_______________________________________________________________________________
_______________________________________________________________________________
_______________________________________________________________________________
**Student Computer Labs**

20) Indicate the ease of finding an open computer.

- Very easy
- Somewhat easy
- Not easy
- Other (please specify)

If you selected other, please specify

______________________________________________________________________

21) Indicate your overall satisfaction with the College student computer lab facilities.

- Very Satisfied
- Somewhat Satisfied
- Not Satisfied
- Other (please specify)

If you selected other, please specify

______________________________________________________________________

22) What improvements, if any, would you like to see implemented related to student computer lab facilities?

_______________________________________________________________________________
_______________________________________________________________________________
_______________________________________________________________________________

23) Which of the following do you use in the Student Computer Labs? (Choose all that apply)

- Spreadsheets
- Word-Processing
- Presentation Software
- Graphics Software
- Audio/Video Creation Software
- Statistical Software
- Computer Languages
- Other (please specify)

If you selected other, please specify

______________________________________________________________________
**Banner Web**

24) **Indicate your overall level of satisfaction with Banner Web.**
   
   - Very Satisfied
   - Somewhat Satisfied
   - Not Satisfied
   - Other (please specify)

   If you selected other, please specify

25) **Have you used Banner Web to view your schedule?**
   
   - Yes
   - No
   - Other (please specify)

   If you selected other, please specify

26) **Indicate your level of satisfaction with using Banner Web to view your schedule.**
   
   - Very satisfied
   - Somewhat satisfied
   - Not satisfied
   - Other (please specify)

   If you selected other, please specify

27) **Indicate your level of satisfaction with using Banner Web to register for courses.**
   
   - Very Satisfied
   - Somewhat Satisfied
   - Not Satisfied
   - Other (please specify)

   If you selected other, please specify
**Blackboard**

28) Have you used Blackboard for one or more of your classes?

○ Yes
○ No

29) Indicate the ease of navigating Blackboard

○ Very easy
○ Somewhat easy
○ Not easy

30) Indicate how often you use Blackboard to complete any of the following activities?

<table>
<thead>
<tr>
<th>Activity</th>
<th>Daily</th>
<th>At least once a week</th>
<th>At least once a month</th>
<th>At least once a semester</th>
<th>Less than once a semester</th>
</tr>
</thead>
<tbody>
<tr>
<td>Submit assignments</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Participate in discussion forums with students</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Locate course materials or assignments available online</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>View grade or progress report</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Take an online quiz or test</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Contact instructor or fellow students in your class</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
</tbody>
</table>

31) Overall, what is your level of satisfaction with Blackboard as a learning tool?

○ Very Satisfied
○ Somewhat Satisfied
○ Not Satisfied
○ Other (please specify)

If you selected other, please specify

______________________________________________________________________________

Thank you for completing this survey