Online Success Survey - Students

Student feedback is an important part of the planning and evaluation process here at the College of the Sequoias.

This survey provides students the opportunity to reflect on his/her online experience at the College of the Sequoias. If you are enrolled in more than one online course, answer the question based on the course you see fit. Please answer the questions as honestly and fairly as you can.

Your answers are anonymous. The results will tabulated by the COS Office of Planning and Research, and provided to the faculty in aggregate form, so that the privacy of the respondent is protected. The Program faculty will use the aggregated results to improve the program.

1) Mark the answer that best describes your experience in any of your online courses.

<table>
<thead>
<tr>
<th></th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
<th>Not Applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>I registered for the class, because I needed it to fulfill an educational goal.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>I registered for this online class because I couldn't find a face-to-face section of the same class.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>I registered for my online class, because I like the flexibility of online classes.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
</tbody>
</table>

2) I received a pre-course communication from my instructor informing me about how to begin the class.

○ Yes
○ No

3) I participated in a mandatory orientation at the beginning of the semester.

○ Yes
○ No
4) Mark the answer that best describes your experience in any of your online courses.

<table>
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</tr>
</thead>
<tbody>
<tr>
<td>It was easy for me to log in to the course management system and find my class.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>I found it easy to use my computer to do my homework for my online class.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>The instructor clearly communicated important course goals or learning outcomes.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>The instructor provided clear instructions on how to participate in course learning activities.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>I found it easy to find instructional materials provided by my instructor in the course management system.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>The instructor provided feedback that helped me understand my strengths and weaknesses.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
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5) Mark the answer that best describes your experience in any of your online courses.

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<tbody>
<tr>
<td>It was easy for me to organize my time and get my assignments turned in according to due dates.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>I was able to work with Microsoft Word and other application files.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>I was able to solve technical problems when taking my online class.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>I understood how to submit assignments in my online class.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>I found it easy to understand the written instructions provided by my instructor.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>I used all the online practice materials provided by my instructor.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>I felt like I could contact my instructor if I had a question about the class.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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6) Mark the answer that best describes your experience in any of your online courses.

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<tbody>
<tr>
<td>It was easy to use my COS email account (giant.cos.edu) to communicate with my instructor in my online class.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>I communicated with my instructor during the class.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>I had a chance to connect with other students in the online class.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>I participated actively in online discussions when they were assigned.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>The instructor encouraged course participants to explore new concepts in this course.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>I found it easy to keep track of my grades on the course management system during this class.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
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7) Mark the answer that best describes your experience in any of your online courses.

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</tr>
</thead>
<tbody>
<tr>
<td>The workload for this class was more than I expected.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>The workload for this class was less than I expected.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>The workload for this class was about what I expected.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>I enjoyed the feeling of independence that was part of being in an online class.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>I would take another online class.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
</tbody>
</table>
8) What grade do you expect to get in the class?

☐ A
☐ B
☐ C
☐ D
☐ Other

9) What is your GPA?

☐ 3.5 - 4.0
☐ 3.0 - 3.4
☐ 2.5 - 2.9
☐ 2.0 - 2.4
☐ Below 2.0

10) What is your academic goal?

☐ Earn Associate Degree & Transfer to a 4-yr College
☐ Earn Associate Degree - No Transfer
☐ Earn Certificate & Transfer to a 4-yr College
☐ Earn Certificate - No Transfer
☐ Transfer to 4-yr College - No Associate or Certificate
☐ Other (please specify)

If you selected other, please specify ________________________________

11) Which of the services did you use online at COS during your online class (select all that apply):

☐ Admissions and Records
☐ Bookstore
☐ Financial Aid
☐ Counseling
☐ Tutoring
☐ Library
☐ Other
☐ Other (please specify)
12) How could COS help improve your online class experience?

______________________________________________________________________________________________
______________________________________________________________________________________________
______________________________________________________________________________________________

13) What advice would you give a student who was thinking about taking an online class?

______________________________________________________________________________________________
______________________________________________________________________________________________
______________________________________________________________________________________________

14) What was the most important reason you stayed active in your online class?

______________________________________________________________________________________________
______________________________________________________________________________________________
______________________________________________________________________________________________

Thank you for completing this survey.