Faculty Technology Survey

Faculty feedback is an important part of the planning and assessment process here at the College of the Sequoias.

This survey provides instructors the opportunity to reflect on their needs and satisfaction with Technology Services here at College of the Sequoias. Please answer the questions as honestly and fairly as you can.

Your answers are anonymous. The results will be tabulated by the COS Office of Planning and Research, and provided to the Technology Committee in aggregate form, so that the privacy of the respondent is protected. The Office of Computer Services will use the aggregated results to improve the program.

1) Which best describes your status?
   - Full-Time Tenured
   - Full-Time Tenure Track
   - Adjunct

Office Technology

2) Is your office system a Windows or Macintosh computer?
   - Windows
   - Mac

3) Is your office system a desktop or laptop?
   - Desktop
   - Laptop

4) What is the age of your office system?
   - 1-3 years
   - 4-6 years
   - More than 6 years

5) How satisfied are you with the performance of your office computer?
   - Very Satisfied
   - Somewhat Satisfied
   - Not Satisfied
   - Other (please specify)

If you selected other, please specify

______________________________________________________________________
6) How satisfied are you with the applications available on your office computer?

- Very Satisfied
- Somewhat Satisfied
- Not Satisfied
- Other (please specify)

If you selected other, please specify _______________________________________________________________________

7) How important is it to use your personally owned laptop to access COS work?

- Extremely Important
- Somewhat Important
- No Opinion
- Not Important
- Other (please specify)

If you selected other, please specify _______________________________________________________________________

8) How important is it to use your personally owned tablet to access COS work?

- Extremely Important
- Somewhat Important
- No Opinion
- Not Important
- Other (please specify)

If you selected other, please specify _______________________________________________________________________

9) How important is it to use your personally owned smart phone to access COS work?

- Extremely Important
- Somewhat Important
- No Opinion
- Not Important
- Other (please specify)

If you selected other, please specify _______________________________________________________________________)
10) If there was a smartphone app to access rosters, wait lists, add-codes etc. would you use it?

- Yes
- No
- Other (please specify)

If you selected other, please specify

____________________________________________________________________

11) How frequently do you contact the Help Desk with a computer-related problem?

- At least once a week
- At least once a month
- At least once a semester
- Less than once a semester
- Other (please specify)

If you selected other, please specify

____________________________________________________________________

12) If you contact the Help Desk, how quickly do you receive an initial response?

- Within 24 hours or less
- Between 24 and 48 hours
- Other (please specify)

If you selected other, please specify

____________________________________________________________________

13) How satisfied are you with the performance of the Help Desk?

- Very Satisfied
- Somewhat Satisfied
- Not Satisfied
- Other (please specify)

If you selected other, please specify

____________________________________________________________________
Communications Technology

14) How frequently do you use the College email system (Outlook or web version of Outlook)?

- Daily
- At least once a week
- At least once a month
- At least once a semester
- Less than once a semester
- Other (please specify)

If you selected other, please specify
______________________________________________________________________

15) Indicate your level of satisfaction with the College email system:

- Very Satisfied
- Somewhat Satisfied
- Not Satisfied
- Other (please specify)

If you selected other, please specify
______________________________________________________________________

16) Do you use an alternative to the College email system for work related correspondence?

- Yes
- No

17) How frequently do you use the College telephone system?

- Daily
- At least once a week
- At least once a month
- At least once a semester
- Less than once a semester
- Other (please specify)

If you selected other, please specify
______________________________________________________________________

18) Indicate your level of satisfaction with the College telephone system:

- Very Satisfied
- Somewhat Satisfied
- Not Satisfied
- Other (please specify)
19) How frequently do you use the College voice mail system?

- Daily
- At least once a week
- At least once a month
- At least once a semester
- Less than once a semester
- Other (please specify)

If you selected other, please specify ________________________________

20) Indicate your level of satisfaction with the College voice mail system:

- Very Satisfied
- Somewhat Satisfied
- Not Satisfied
- Other (please specify)

If you selected other, please specify ________________________________

21) Which of the following devices do you use to connect to the internet? (Select all that apply)

- Desktop Computer
- Laptop Computer
- E-reader
- Tablet
- Smartphone
- Other (please specify)

If you selected other, please specify ________________________________

22) How often do you communicate with students via the Internet?

- Daily
- At least once a week
- At least once a month
- At least once a semester
- Less than once a semester
23) How often do students communicate with you via the Internet?

- Daily
- At least once a week
- At least once a month
- At least once a semester
- Less than once a semester

24) How satisfied are you with the performance of the campus network when accessing campus online resources?

- Very Satisfied
- Somewhat Satisfied
- Not Satisfied
- Other (please specify)

If you selected other, please specify
______________________________________________________________________

25) How satisfied are you with the performance of the network when accessing Internet resources?

- Very Satisfied
- Somewhat Satisfied
- Not Satisfied
- Other (please specify)

If you selected other, please specify
______________________________________________________________________

26) How important is wireless access on campus?

- Extremely Important
- Somewhat Important
- No Opinion
- Not Important

27) How frequently do you use smart classroom technology when teaching your classes?

- Daily
- At least once a week
- At least once a month
- At least once a semester
- Less than once a semester
- Other (please specify)

If you selected other, please specify
______________________________________________________________________
28) In what ways will a campus-wide wireless network benefit you?

______________________________________________________________________________
______________________________________________________________________________

Classroom Technology

29) How critical is using smart classroom technology to the design and presentation of your course materials?

☐ Very Important
☐ Somewhat Important
☐ Not Important

30) How frequently are your classes assigned to a smart classroom when you need it?

☐ Daily
☐ At least once a week
☐ At least once a month
☐ At least once a semester
☐ Less than once a semester

31) How often do you encounter problems with the smart classroom technology?

☐ Daily
☐ At least once a week
☐ At least once a month
☐ At least once a semester
☐ Less than once a semester

32) How satisfied are you with the level of response to technical problems in smart classrooms?

☐ Very Satisfied
☐ Somewhat Satisfied
☐ Not Satisfied
☐ Other (please specify)

If you selected other, please specify
______________________________________________________________________________
33) What improvements, if any, would you like to see implemented in smart classrooms?

_______________________________________________________________________________
_______________________________________________________________________________
_______________________________________________________________________________

34) What is the biggest impediment to using classroom technology?

_______________________________________________________________________________
_______________________________________________________________________________
_______________________________________________________________________________

35) What would you like to be able to do with technology in the classroom or online that you cannot presently do?

_______________________________________________________________________________
_______________________________________________________________________________
_______________________________________________________________________________

Student Computer Labs

36) Are students in one or more of your courses required to have access to a computer to complete assignments?

☐ Yes
☐ No

37) Indicate your overall satisfaction with the College student computer lab facilities.

☐ Very Satisfied
☐ Somewhat Satisfied
☐ Not Satisfied
☐ Other (please specify)

If you selected other, please specify
_______________________________________________________________________________

38) Do students in one or more of your courses require access to specialized software to complete their assignments?

☐ Yes
☐ No
39) Indicate your level of satisfaction with the process for making specialized software available to students in the lab?

- Very Satisfied
- Somewhat Satisfied
- Not Satisfied
- Other (please specify)

If you selected other, please specify

_______________________________________________________________________

40) Indicate your level of satisfaction with the process for funding upgrades to software?

- Very Satisfied
- Somewhat Satisfied
- Not Satisfied
- Other (please specify)

If you selected other, please specify

_______________________________________________________________________

41) What improvements, if any, would you like to see implemented related to student computer lab facilities?

_______________________________________________________________________________

_______________________________________________________________________________

_______________________________________________________________________________

42) Which of the following do you require from students? (Choose all that apply)

- Spreadsheets
- Word-Processing
- Presentation Software
- Graphics Software
- Audio/Video Creation Software
- Statistical Software
- Computer Languages
- Other (please specify)

If you selected other, please specify

_______________________________________________________________________

43) Do you require students to submit hard copies (paper) of assignments?

- Yes
- No
- Sometimes
44) Do you require digital copies of assignments instead of paper copies?

- Yes
- No
- Sometimes

**Banner Web**

45) How often do you use Banner Web to send email to your students?

- Daily
- At least once a week
- At least once a month
- At least once a semester
- Less than once a semester

46) Indicate your level of satisfaction with Banner Web:

- Very Satisfied
- Somewhat Satisfied
- Not Satisfied
- Other (please specify)

If you selected other, please specify

______________________________________________________________________

47) If you have encountered problems using Banner Web, describe the problems you have experienced:

_______________________________________________________________________________

_______________________________________________________________________________

_______________________________________________________________________________

48) Have you used Banner Web to view class rosters?

- Yes
- No

49) Indicate your level of satisfaction with using Banner Web to view class rosters.

- Very Satisfied
- Somewhat Satisfied
- Not Satisfied
- Other (please specify)

If you selected other, please specify

_______________________________________________________________________________
50) If you have encountered problems using Banner Web to view class rosters, describe the problems you have experienced:

_______________________________________________________________________________
_______________________________________________________________________________
_______________________________________________________________________________

51) Have you used Banner Web to submit grades?

☐ Yes
☐ No

52) Indicate your level of satisfaction with using Banner Web to submit grades.

☐ Very Satisfied
☐ Somewhat Satisfied
☐ Not Satisfied
☐ Other (please specify)

If you selected other, please specify

_______________________________________________________________________________

53) If you have encountered problems using Banner Web to submit grades, describe the problems you have experienced.

_______________________________________________________________________________
_______________________________________________________________________________
_______________________________________________________________________________

Blackboard

54) Are you currently using Blackboard for one or more of your classes?

☐ Yes
☐ No

55) Have you participated in Blackboard training sessions?

☐ Yes
☐ No
56) Indicate how often you use Blackboard to support each of the following activities?

<table>
<thead>
<tr>
<th>Activity</th>
<th>Daily</th>
<th>At least once a week</th>
<th>At least once a month</th>
<th>At least once a semester</th>
<th>Less than once a semester</th>
</tr>
</thead>
<tbody>
<tr>
<td>Have students submit assignments</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Conduct discussion forums with students</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Make course materials or assignments available online</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Make grades available to students</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Have students take an online quiz or test</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Send announcements to students in your classes</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

57) Overall, what is your level of satisfaction with Blackboard as a learning management system?

- ☐ Very Satisfied
- ☐ Somewhat Satisfied
- ☐ Not Satisfied
- ☐ Other (please specify)

If you selected other, please specify
______________________________________________________